Square FAQs from a buyer's perspective

Q: What information do you have after I swipe my Credit Card

A: Only one person, the Popcorn Chair, has the details about your sales – the name of the cardholder associated with a purchase, card brand, and the last four digits of the card. They can only access this by logging into the Square online transaction system.

Q: Is any of my information stored on your phone/ipad or the square?

A: No. Card numbers, magnetic stripe data, and security codes are NOT stored on Square client devices or the Square itself.

Q: How secure is my information?

A: Square complies with the Payment Card Industry Data Security Standard (PCI DSS) Square Register does not retain payment card data on the mobile device or within the application. They are PCI compliant.

Square Register uses the Square Reader to encrypt all card-present transactions at the point of swipe, so information remains encrypted throughout transmission from the reader, to the application, to Square's data centers. All communications are secure whether connected to the Internet via wireless or cellular data network (EDGE, 3G or 4G.)

Square Register enables you to enter payment card data. In addition, you can review transactions via the online dashboard or within the application itself. Square does not surface or display the full credit card number to the seller so there is no way to inadvertently display this data to any Square account holder.

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